



**Research and Impact Initiative on  
Communication in Healthcare**  
醫療溝通研究及影響倡議

**RIICH Interactive Panel Discussion  
Organizing Committee, Speakers and Participating CRF Project Members  
31 May 2023**

**Organizing Committee**

Name	Post	Affiliation
Dr. Olga Zayts <b>(Chair and Host)</b>	Associate Professor	School of English
Dr. Paul W.C Wong* <b>(Co-Host)</b>	Associate Professor	Department of Social Work and Social Administration
Dr. David Edmonds	Post-doctoral Fellow Assistant Lecturer	School of English
Dr. Zoë Fortune*	Adjunct Assistant Professor	School of English
Mr. Angus Chan^	Research Assistant	School of English
Mr. Jason Chou	Research Assistant	School of English

**Invited Panel Discussants**

Name	Post	Affiliation
Professor Catherine K.K Chan	Honorary Professor	Faculty of Education
Dr. Brian King	Assistant Professor	School of English
Ms. Donna Titley	Senior Manager, Early Careers	Jardine Matheson
Ms. Jaime Fung~	Director, Careers and Placement	Centre of Development and Resources for Students
Ms. Maleah Do Cao^	Teaching Assistant	Diocesan Boys' School
Ms. Stephanie Ng	Founder PhD Candidate	Body Banter School of English

^ Also an Advisory Board Member of the CRF Project

\* Also a Co-Principal Investigator of the CRF Project

~ Also a Collaborator of the CRF Project

Attending CRF Project Members

Name	Post(s)	Affiliation(s)
<b>Co-Principal Investigators</b>		
Dr. Jenifer Ho	Assistant Professor	The Hong Kong Polytechnic University
Dr. Carmen Lee	Associate Professor	Chinese University of Hong Kong
Dr. Pauline Luk	Lecturer	LKS Faculty of Medicine
<b>Collaborator</b>		
Ms. Odile Thiang	Teaching Fellow Anti-Stigma Project Manager	The Hong Kong Polytechnic University Mind Hong Kong

Attending CRF Advisory Board Members

Name	Affiliation
Ms. Geenia Au	Standard Chartered
Mr. Albert Fung	HKU CEDARS
Professor Gary Kreps	George Mason University
Professor Meredith Marra	Victoria University of Wellington

Attending HKU RIICH Members

Name	Post	Affiliation
Vincent Tse	Project Manager	HKU RIICH
Jasper Wu	Research Assistant	School of English

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**HKU RIICH Interactive Panel Discussion: “Transitioning from University to the Workforce During and Post COVID-19”**

**Date: 31 May, 2023**

**Time: 4:30pm – 6:00pm**

**Venue: Social Sciences Chamber, 11/F, The Jockey Club Tower, Centennial Campus, The University of Hong Kong**

**Schedule**

<b>Time</b>	<b>Activity</b>	<b>Speakers</b>
4:30pm – 4:40pm	Opening and Welcome	<b>Professor Kendall Johnson</b>
4:40pm – 5:10pm	Presentation on CRF project and key research findings	<b>Dr. Olga Zayts Dr. Zoë Fortune, Dr. David Edmonds</b>
5:10pm – 5:45pm	Panel Discussion  Moderator: <b>Dr. Zoë Fortune</b>	Discussants: <b>Professor Catherine K.K Chan Dr. Brian King Ms. Donna Titley Ms. Jaime Fung Ms. Maleah Do Cao Ms. Stephanie Ng</b>
5:45pm – 6:00pm	Questions & Answers and Networking	

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**Biographical Sketches of Hosts:**

**Dr. Olga Zayts (Host)**

**CRF Project Coordinator**

**Associate Professor, School of English, The University of Hong Kong**

Dr. Olga Zayts is Associate Professor at the School of English, The University of Hong Kong. She directs the Research and Impact Initiative on Communication in Healthcare (HKU RIICH). She is an interdisciplinary researcher who draws on her dual training in (socio)linguistics and public health. She has conducted extensive research in several medical and healthcare settings, including genetic counselling, cancer clinics, end-of-life care. Her most recent project, supported by funding from the Research Grants Council Collaborative Research Fund, focuses on the impact of COVID-19 on mental health of young adults (university graduates transitioning to the workforce). She is a Board Member of Mind Hong Kong, and an Advisory Group member of City Mental Health Alliance Hong Kong, a workplace mental health organization.

**Dr. Paul W.C Wong (Co-Host)**

**CRF Project Co-Principal Investigator**

**Associate Professor, Department of Social Work and Social Administration, The University of Hong Kong**

Dr. Paul W.C Wong is a clinical psychologist and an Associate Professor in the Department of Social Work and Social Administration, The University of Hong Kong. He has been involving in suicide prevention research and mental health promotion and practice since 2003. His recent research projects include youth social withdrawal behavior, using animals as part of educational and psychological interventions, youth positive development of local and non-Chinese young people, and family care giving for people with psychological issues. His main research theme aims to promote social inclusion in our society and has published about 90 academic articles and book chapters.

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**Biographical Sketches of Presenters:**

**Dr. David Edmonds**

**Postdoctoral Fellow and Assistant Lecturer, School of English, The University of Hong Kong**

Dr. David Edmonds is a Postdoctoral Fellow at the School of English, The University of Hong Kong. His background is in psychology and sociolinguistics and he applies these to the study of interpersonal communication. His current research centers on how different groups of people narrate their mental health experiences. He is also conducting research on social interaction between medical professionals and laypeople in different healthcare settings.

**Dr. Zoë Fortune**

**CRF Project Co-Principal Investigator**

**Adjunct Assistant Professor, School of English, The University of Hong Kong**

Dr Zoë Fortune is Adjunct Assistant Professor at The University of Hong Kong and leads the Mental Health Communication research cluster at HKU RIICH. A mixed methods researcher by background, she combines research with work to support practical improvements in healthcare communication and delivery and has worked with projects across Asia, Africa, and the Middle East within charity, international development, forensic and healthcare settings. Her current research focuses on vulnerable populations in the workplace, an interest she developed while developing and leading the not-for-profit profit organisation, City Mental Health Alliance (CMHA HK) Hong Kong. She remains a member of the CMHA HK Advisory Panel, and is also a practising psychotherapist.

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### **Biographical Sketches of Invited Panel Discussants:**

#### **Professor Catherine K.K Chan**

##### **Honorary Professor, Faculty of Education, The University of Hong Kong**

Before re-joining the Faculty of Education, HKU in 2018 as Professor of Practice, Professor Chan had served as Deputy Secretary and Principal Assistant Secretary in the Education Bureau, Hong Kong SAR. She led the Learning to Learn primary and secondary school curriculum reform that started in 2001, bringing about paradigm changes in curriculum design, learning and teaching, and assessment. Since 2004, she has co-ordinated the coherent changes and support measures of the New Academic Structure (NAS) in senior secondary education, as well as the interface with higher education pathways at local, national, and international levels. She convened the interim review and impact study for the NAS secondary and university graduates in the journey till 2017. In her current position, she is aspiring to advance education development by conceptualizing the experiences, enriching theories and the teaching profession, catalyzing research, and enabling university's local engagement, knowledge exchange and transfer beyond boundaries. Professor Chan started her career as a teacher, school inspector, and an Associate Professor.

#### **Dr. Brian King**

##### **Assistant Professor, School of English, The University of Hong Kong**

Dr. Brian W. King is a critical sociolinguist who researches the discursive performance of identities and embodiments at the intersection of ethnicity, gender and sexuality. His work on these themes sits within sexuality education, healthcare communication, computer-mediated communication, and the social construction of space/place. Methodologically he draws on a number of traditions, including interactional sociolinguistics, corpus linguistics, linguistic anthropology, and critical discourse studies. Brian leads the Communicating Sex Variation Research Cluster (CSV) in the Research and Impact Initiative on Communication in Healthcare (RIICH) an interdisciplinary, international collaboration housed in HKU's Faculty of Arts (<https://www.hkuriich.org>). He is a member of the board of trustees of Intersex Trust Aotearoa New Zealand (ITANZ), which strives to advocate dignity, diversity and choice for people born with intersex traits (<http://www.ianz.org.nz>). Additionally, he is on the Editorial Board of Gender & Language journal and the Journal of Language and Sexuality, and is the Reviews Editor for the journal Language in Society. His teaching career has spanned more than 20 years across three continents and multiple sectors, with time spent teaching in Hong Kong, New Zealand, Korea, and Canada. He is a Fellow of the Higher Education Academy in recognition of attainment against the UK Professional Standards Framework for teaching and learning support in higher education.

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**Ms. Donna Titley**  
**Senior Manager, Jardine Matheson**

Donna Titley is Senior Manager in the Early Careers Team at Jardine Matheson, an Asian conglomerate headquartered in Hong Kong and employing nearly 440,000 people in 50 countries, mainly spanning Asia Pacific and the UK. She is responsible for supporting the Early Careers Talent Programmes at the Jardine's Group level. Donna has lived and worked across Asia (Japan, Singapore, Hong Kong) for twenty years, designing and delivering career strategies that support personal and professional success.

**Ms. Stephanie Ng**  
**Graduate Representative, Class of 2021**  
**Founder, Body Banter**  
**PhD Candidate, School of English, The University of Hong Kong**

Stephanie Ng is the founder of Body Banter ([www.bodybanter.com](http://www.bodybanter.com)), a Hong Kong-based registered S88 charity that empowers youth voices in conversations about body image and mental health. She graduated from the MA in Clinical Psychology program at Columbia University, and is currently pursuing her PhD in a joint program between The University of Hong Kong and mental health charity Mind HK. Weaving together her lived mental health experiences and her knowledge of psychology and linguistics, she aims to empower people and communities in Hong Kong to start challenging but necessary conversations about mental health and mental illness. Her work is internationally recognized and has been featured on platforms such as BBC, Channel NewsAsia, Tatler Asia, NowTV, and Deutsche-Welle. She is the winner of the Young Changemaker Award at the American Chambers of Commerce Women of Influence Awards 2023, and the recipient of the Youth Award at Jessica Magazine's Most Successful Women Awards 2023.

**Ms. Maleah Do Cao**  
**CRF Project Advisory Board Member**  
**Graduate Representative, Class of 2021**  
**Teaching Assistant, Diocesan Boys' School**

Maleah Do Cao completed her undergraduate studies in Linguistics, with a minor in German, at the Chinese University of Hong Kong. Upon graduation, Maleah worked as a Research Assistant under Dr. Ian Morley at the History Department of CUHK, where she assisted in an Education Bureau-funded project titled "Engaging with Urban History to Promote Deep Learning re Thinking, Seeing, and Reading the Built Environment in Hong Kong and Beyond" (2022/23 Gifted Education Fund: Off-school Advanced Learning Programmes). At present, Maleah works as a Primary School French Teaching Assistant at Diocesan Boys' School.

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